

Amazon Careers 2023 – Job Alert – Customer Service Executive post

Hiring organization
Amazon

Job Location

India
Remote work from: IND

Date posted
July 3, 2023

Valid through
31.12.2023

Base Salary

USD 11,500 - USD 21,000

APPLY NOW

Qualifications

10th,12th pass/graduate.

Employment Type

Full-time

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Description

Amazon Recruitment 2023

The Customer Service Executive is responsible for providing excellent customer service to Amazon's customers. This position requires strong communication and problem-solving skills, as well as the ability to work independently and as part of a team.

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Responsibilities:

- Answer customer questions and resolve issues
- Process customer orders and returns
- Provide customer support through phone, email, and chat
- Gather customer feedback and make recommendations for improvements
- Stay up-to-date on Amazon's products and services

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Amazon Careers

Skills:

- Strong communication and problem-solving skills
- Excellent customer service skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite
- Experience with customer service software

Experience with e-commerce

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