

https://jobfy.in/jobs/myntra-recruitment-2024-free-job-alert-customer-service-executive-posts/

Myntra Recruitment 2024 - Free Job Alert - Customer Service Executive Posts

Job Location

India

Remote work from: IND

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Base Salary

USD 11,500 - USD 18,500

Qualifications

Graduation Degree

Employment Type

Full-time

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Description

Myntra Recruitment 2024

As a Customer Service Executive at Myntra, you will play a pivotal role in ensuring customer satisfaction by addressing inquiries, resolving issues, and providing exceptional service. We are looking for passionate individuals who are customercentric and thrive in a fast-paced, collaborative environment.

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Myntra Jobs Near Me

Responsibilities:

• Customer Engagement:

- Interact with customers through various channels, including phone, email, and chat, to address queries, provide product information, and resolve concerns.
- Proactively engage with customers to gather feedback, understand their needs, and ensure a positive shopping experience.

Issue Resolution:

- Investigate and resolve customer complaints or issues promptly and effectively, demonstrating empathy and professionalism.
- Collaborate with internal teams to escalate and resolve complex problems, ensuring timely and satisfactory resolution.

Product Knowledge:

· Stay updated on the latest fashion trends and product offerings to

Hiring organization

Myntra

Date posted

January 13, 2024

Valid through

31.03.2024

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provide accurate and relevant information to customers.

 Assist customers in making informed decisions by offering styling advice, size guidance, and other relevant information.

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Myntra Careers

Skills:

• Communication Skills:

- Exceptional verbal and written communication skills with a customercentric approach.
- Ability to convey complex information in a clear and concise manner.

• Problem-Solving:

- Strong analytical and problem-solving skills, with the ability to think on your feet and make sound decisions.
- · Capacity to handle challenging situations with a positive attitude.

• Team Collaboration:

- Collaborate effectively with cross-functional teams to ensure seamless customer support.
- Contribute to a positive team environment and foster strong working relationships.

Tags

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