

https://jobfy.in/jobs/meesho-recruitment-2025-meesho-careers-for-bpo-staff-posts/

BPO Staff

Job Location

India

Remote work from: IND

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Base Salary

INR 18000 - INR 25000

Qualifications

12th, Graduate, Post Graduate

Employment Type

Full-time

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Description

Meesho Recruitment 2025 - Meesho Careers for BPO Staff Posts

Company: Meesho Position: BPO Staff

Location: Remote (Work from Home) **Type**: Full-time, Part-time, Remote Jobs

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Job Description

Meesho is looking for BPO Staff to assist with customer inquiries, process orders, and provide support to Meesho's clients. As part of the BPO team, you will be responsible for answering customer queries, resolving issues, and maintaining a positive experience for all users.

Responsibilities

Hiring organization

Meesho

Date posted

March 13, 2025

Valid through

30.06.2025

- Handle customer inquiries via phone, chat, or email.
- · Provide information on products, orders, and services.
- Resolve customer complaints and ensure satisfaction.
- Process returns, exchanges, and cancellations.
- Maintain and update customer records.
- Collaborate with other teams to improve service quality.

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Skills

- Good communication skills (both written and verbal).
- Strong problem-solving abilities and customer service skills.
- Ability to multitask and manage time efficiently.
- Proficiency in using basic computer applications (MS Office, CRM systems).
- Ability to work independently and in a team.

Qualifications

- 10th Pass, 12th Pass, or any Graduate.
- Previous experience in a BPO or customer service role is a plus but not required.

Experience

Freshers and experienced candidates can apply.

Eligibility Criteria

• Minimum Age: 18 years.

Salary

• INR 18,000-25,000 Per Month (depending on experience).

Apply Method

Apply online through Meesho's official website.

Last Date to Apply

• As soon as possible.

Working Hours

• 9:00 AM - 6:00 PM | Monday to Saturday.

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This is a work-from-home job. Apply now for a free job alert and fast job

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