



<https://jobfy.in/jobs/jsw-steel-recruitment-2023-all-india-jobs-customer-experience-manager-post/>

JSW Steel Recruitment 2023 – All India Jobs – Customer Experience Manager Post

Hiring organization
JSW Steel

Job Location

India
Remote work from: IND

Date posted
July 5, 2023

Valid through
31.12.2023

Base Salary

USD 13,500 - USD 18,000

APPLY NOW

Qualifications

12th pass/graduate.

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});
(adsbygoogle = window.adsbygoogle || []).push({});

Description

JSW Steel Recruitment 2023

The Customer Experience Manager is responsible for leading the customer experience team in providing excellent customer service to JSW Steel customers. This position requires a strong understanding of customer service principles and procedures, as well as the ability to work independently and as part of a team.

(adsbygoogle = window.adsbygoogle || []).push({});

JSW Steel Jobs Near Me

Responsibilities:

- Lead the customer experience team in providing excellent customer service
- Manage the customer experience team's performance
- Develop and implement customer experience policies and procedures
- Track and measure customer experience metrics
- Resolve customer complaints and issues
- Represent JSW Steel to customers and stakeholders

(adsbygoogle = window.adsbygoogle || []).push({});

JSW Steel Careers

Skills:

- Strong customer service and communication skills
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite
- Experience with CRM software

Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});