

Amazon Careers 2023 -Job Alert - Customer Service Manager post

Hiring organization
Amazon

Job Location

India
Remote work from: Ind

Date posted
July 5, 2023

Valid through
31.12.2023

Base Salary

USD 11,500 - USD 17,000

APPLY NOW

Qualifications

10th,12th pass/graduate.

Employment Type

Full-time

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Description

Amazon Recruitment 2023

The Customer Service Manager is responsible for leading the customer service team in providing excellent customer service to Amazon customers. This position requires a strong understanding of customer service principles and procedures, as well as the ability to work independently and as part of a team.

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Responsibilities:

- Work with customers to understand their needs and challenges.
- Develop and execute customer success plans.
- Monitor customer progress and provide support as needed.
- Identify and resolve customer issues.
- Collect and analyze customer feedback.
- Stay up-to-date on Amazon's products and services.

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Amazon Careers

Skills:

- Strong communication and interpersonal skills
- Excellent customer service skills
- Ability to work independently and as part of a team
- Ability to work under pressure and meet deadlines
- Proficiency in Microsoft Office Suite
- Strong problem-solving skills

Important Links Ability to learn new things quickly

Find the Link in [Apply Now](#) Button

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